

REIMBURSEMENT GUIDELINES

IMPORTANT NOTICES

- All claims must be submitted within 180 days of the date of service.
- Submit completed forms via email at bhclaimsubmission@familyguardian.com or via e-services where applicable.
- To avoid delay in satisfying your annual deductible submit your service receipts immediately.
- Cash receipts are required as proof of payment.

SUPPORTING DOCUMENTATION REQUIRED

FOR PHARMACY CLAIMS

- Payment Receipt
- Prescription Script

FOR MEDICAL/VISION CLAIMS

- Payment Receipt

FOR TRAVEL/LODGING CLAIMS

- Air Travel Itinerary indicating cost of ticket
- Boarding Passes
- Lodging Invoice*
- Rental Vehicle Invoice*

***Only applicable for:**

- Hospital admission
- Overseas outpatient chemotherapy radiation

P.O. Box SS-19079 Nassau, Bahamas

Telephone: (242) 396-1311 | Website: www.bahamahealth.com

BahamaHealth is a Division of Family Guardian Insurance

SECTION 1: TO BE COMPLETED BY THE INSURED

Name of Policyholder:			
Group Number:		Member ID Number:	
Group Name:			
Patient Name:			
Patient Date of Birth:		Patient Gender	Male Female
Relationship to Policyholder: Self Spouse Child Other:			
Phone:		Email:	
Is the patient covered under another Health Insurance policy? Yes No			
If yes, state - Name of Insurer:		Policy Number:	
Is this claim related to: Patient's Employment? Yes No Accident? Yes No			

**SECTION 2: TO BE COMPLETED BY THE SERVICE PROVIDER
Not required if claiming for prescription drugs or travel reimbursement.**

Patient Diagnosis/ Nature of Illness/ Injury:	
Date of First Symptom of Current Illness, Injury, or Pregnancy (LMP):	
Date of First Consult:	
Name of Referring Physician:	
Name of Service Provider/Facility:	
Address of Service Facility:	
TIN#:	Phone:
Email Address:	
Was laboratory testing performed out of your office? Yes No	
If applicable, please indicate all hospitalization dates related to service rendered.	
Admission Date:	Discharge Date:
Admission Date:	Discharge Date:

DATES OF SERVICE [MM/DD/YYYY]		PLACE OF SERVICE*	PROCEDURE CODE	DIAGNOSIS CODE	UNITS/ DAYS	CHARGES (VAT EXCLUSIVE)
FROM	TO					

<p>*PLACE OF SERVICE CODES</p> <p>11 Physician's Office 12 Patient's Home 21 Inpatient Hospital 22 Outpatient Hospital 81 Independent Laboratory</p>	<p>VAT CHARGES</p> <p>TOTAL CHARGES</p> <p>PATIENT PAYMENT AMOUNT</p> <p>BALANCE</p>	
--	--	--

DECLARATION OF SERVICE PROVIDER

I certify that the statements on this form are true and complete to the best of my knowledge.

Provider Name: _____

Signature: _____ Date: _____

RELEASE OF INFORMATION

I hereby certify that the foregoing answers are true and correct to the best of my knowledge. I authorize the release of any medical or other information necessary to process this claim.

Claimant Name: _____

Signature: _____ Date: _____